

## SPECIFICATION

**To : SUPPLY CHAIN MANAGEMENT**  
**Date : 25 November 2024**  
**Services required : Provision of WAN Connectivity Services (Primary and Failover)**  
**When services required : 1 January 2025**

Description:	Qty	Unit Price	Total Price (Per Unit)
<p><b>Background and Description of Goods/Services Required:</b></p> <ul style="list-style-type: none"> <li>The KwaZulu-Natal Tourism and Film Authority wishes to appoint a qualified and experienced service provider to provide WAN connectivity at the Musgrave satellite office (11<sup>th</sup> floor Musgrave Towers, 115 Musgrave Road, Berea, Durban, 4001).</li> <li>KZN Tourism and Film’s Musgrave satellite office currently has a 100Mbps fibre connection and a 50Mbps microwave link. Both links are active, uncapped, unshaped and unthrottled business WAN links. The fibre line currently installed belongs to DFA and is managed by the current KZNTAFA ISP whose contract ends on the 31<sup>st</sup> of December 2024.</li> </ul>			
<p><b>Specification Requirements:</b></p> <ul style="list-style-type: none"> <li>Primary Link – 100Mbps Fibre Link. This service must have a 1:1 contention ratio that is uncapped, unshaped and unthrottled.</li> <li>Failover Link – 50Mbps Microwave WAN Link. This service must have a 1:1 contention ratio that is uncapped, unshaped and unthrottled.</li> <li>Both links should be active and available to use.</li> <li>The contract is for a period of twelve (12) months, from the 1<sup>st</sup> of January 2025 to the 31<sup>st</sup> of December 2025.</li> <li>The service provider will be required to provide the entity with reporting on the utilisation of the links (realtime, monthly and quarterly reports).</li> <li>The service provider will sign an SLA that incorporates a penalty. The uptime requirement for the solution is at a minimum 99.9 percent uptime.</li> <li>The links installed must not have any restrictions. Voice and data should be able to utilise these links hence both must have low latency.</li> <li>Should any of the links fail the service provider must have alerting setup allowing both the entity IT and the service provider to be notified. Furthermore, the utilisation must be dynamically routed to the link that is operational allowing</li> </ul>			

<p>seamless utilisation that will not impact the organisation.</p> <ul style="list-style-type: none"> <li>• The service provider must ensure that they have a back-to-back SLA where applicable.</li> <li>• The links must be installed and fully operational before signoff. This will allow for the service provider to conduct testing with IT and share the test results with the entity before signoff can occur. Testing will occur for approximately 15 days allowing both the service provider and the entity to check the uptime, speed etc of this link as per the specification.</li> <li>• The links installed must not have any limitations / restrictions as services such as VPN will be configured to use these links.</li> </ul> <p><b>NB// Site inspection is compulsory and Service providers must make arrangements via email to come to the KZN Tourism and Film Musgrave satellite office for site inspections.</b></p> <p><b>NB//The service provider must provide 3 customer reference letters where similar services have been installed on the source organisations letterhead and must be signed.</b></p>			
<b>Total Price (Exclusive of VAT)</b>			
<b>VAT @ 15%</b>			
<b>Grand Total (VAT Incl)</b>			

**End User Contact Details:**

**Contact Person:** Anir Bidesi (anir@zulu.org.za)

**Contact Number:** 031 366 7500 / 083 799 2827

**1. EVALUATION CRITERIA: SPECIFICATION**

The bid for the appointment of each service provider will be evaluated on compliance, mandatory requirement, functionality, preference point system and specific goals in accordance with the Preferential Procurement Regulation 2022.

**Phase 1: COMPLIANCE**

- The bidder must be registered as a vendor on the National Treasury Central Supply Database (CSD). If not registered bidder must make means to register in order to bid for the process: Link below for registration on the database:

[Register user - Central Supplier Database Application \(csd.gov.za\)](https://csd.gov.za)

- The bidder must be in good standing with SARS, the information will be verified through Central Supply Database (CSD) and SARS e-filing pin in compliance with Instruction Note 9 of 2017/2018 prior to the award of the quotation.
- Completed Standard Bidding Documents (SBDs), Defaulters etc.

**Phase 2: MANDATORY REQUIREMENTS (If Applicable)** *(disqualifying requirement)*  
N/A

**Phase 3: EVALUATION OF THE SPECIFICATION**

**Phase 4: APPLICATION OF PREFERENCE POINT SYSTEM AND SPECIFIC GOALS:**

The 80/20 preference points system will be applicable for the evaluation of this process in accordance with the Preferential Procurement Regulations 2022.

**Specific Goals will be applicable for this Quotation process.**

	Specific Goals
Price	80
Ownership Goals	
<ul style="list-style-type: none"> <li>• At least 51% Black Africans, Indians or Coloreds</li> </ul>	10
<ul style="list-style-type: none"> <li>• At least 51% Youth Owned Companies</li> </ul>	10
<b>Total</b>	<b>100</b>

**Kindly Refer to Table 1 of SBD 6.1 of the Preference Claim Form to claim for Points.**

**Verification of Specific Goals:**



- **Black Africans, Indians or Coloreds Ownership** verification will be conducted through submission of the Sworn Affidavit or BBBEE Certificate with a summary report.
- **Youth Verification** will be conducted through submission of the Sworn Affidavit or BBBEE Certificate with a summary report or CSD Report.

**Failure on the part of a tenderer to submit proof or documentation required in terms of this Quotation to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.**

**The organ of state reserves the right to require of a tenderer, either before a Quotation is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.**

*All quotations with all the required documentation to be forwarded to [scmquotes@kznfilm.co.za](mailto:scmquotes@kznfilm.co.za) and for enquiries related to SCM to be forwarded to [scm@kznfilm.co.za](mailto:scm@kznfilm.co.za)*